

## Michael L. Nguyen, M.D.

**Mid-Cities** • 2425 Highway 121 • Bedford, TX 76021 • 817-540-4477

**Alliance** • 3301 Golden Triangle Blvd • Fort Worth, TX 76177 • 817-540-4477

Dear Patient,

The following forms need to be filled out before you come to your appointment. Filling out these forms completely and accurately will expedite the registration process. Please also ensure all items listed are brought with you to your appointment. Please arrive 15 minutes prior to your appointment time if you have not completed your forms. Thank you in advance for your time. We look forward to seeing you in the office.

1. New Patient Packet
  - Consent/HIPAA/Disclosure/Financial Release Forms
  - Required Government Form
2. Physician Questionnaire
3. Insurance Card and form of identification
4. Any surgical x-rays/MRI films and MRI report done within the last 6 months
5. A Copay/deductible will be collected at the time of visit. If you do not have insurance coverage, payment in full is expected prior to each visit.

Sincerely,  
The staff of Michael L. Nguyen, M.D.

POS Reorder # 2309677



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2425 HIGHWAY 121 | BEDFORD 76021

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3301 GOLDEN TRIANGLE BLVD. | FORT WORTH 76177

PLEASE INITIAL ALL SECTIONS, SIGN & DATE FORM

## FINANCIAL RESPONSIBILITY AGREEMENT

### FINANCIAL RESPONSIBILITY AGREEMENT

initials I agree to assign insurance benefits to Texas Orthopedic Specialists, PLLC. We bill all insurance companies that we are contracted with as “network” providers as a courtesy to our patients. I acknowledge full financial responsibility for services rendered by Texas Orthopedic Specialists, PLLC, and authorize transfer of all unpaid amounts to me, which includes, but is not limited to, Co-pays, Deductibles, Co-Insurance, Pre-existing Clauses, excluded conditions and/or termination of coverage. I agree to pay all legal fees including attorney and court fees as well as collection costs in the event of default payment of charges that are my financial responsibility. I further authorize and request all insurance payments be made directly to Texas Orthopedic Specialists, PLLC. Payment is expected at the time of service. We will file your insurance as a courtesy to you. If your deductible has not been met and/or if you are responsible for a co-payment under your plan, we will expect the payment of such upon delivery of services and immediately upon the end of your visit. There will be a \$30 fee for returned checks.

### PATIENT PRIVACY PRACTICES

initials We are committed to ensuring your Protected Health Information (PHI) remains confidential. Your paper and electronic medical records are safeguarded and released only with your consent or to your insurance carrier, other medical professionals directly involved with your care, or as required by law. Our “Notice of Privacy Practices” policy manual, which explains how your medical information may be used and disclosed, is available for your review or you are welcome to have a copy. If you would like to release your PHI to another doctor or facility you will be required to fill out a separate form to request your records.

### CONSENT OF TREATMENT

initials I authorize Texas Orthopedic Specialists Physicians and the Physician’s Assistants to evaluate and treat me or my family member for any orthopedic illness or injury for which I seek medical care. I have read and understand the above clinic policies and I further acknowledge that I accept the terms outlined in each of the above policies.

### PHYSICIAN ASSISTANT CONSENT

initials This facility has on staff Certified Physician Assistants (PA-C) to assist in the delivery of orthopedic medical care. I acknowledge a Physician Assistant is not a physician. A PA-C is licensed by the state medical board and under the supervision of a physician can diagnose, treat, and monitor common acute and chronic diseases as well as provide health maintenance care. “Supervision” does NOT require constant physical presence of the supervising physician, but rather overseeing and accepting responsibility for the medical services provided. A list of services may be provided that are within the scope of practice for a PA-C upon request. I hereby acknowledge the above information and consent to the services of a Certified PA for my health care needs. I understand that at any given time I can request to see the Physician instead of the PA-C.

### PROOF AND CHANGE OF INSURANCE

initials Patient are required to show both proof of insurance and a Government-issued photo ID at their initial and subsequent visits. The patient (parent/legal guardian) is responsible for informing our office of any changes in your insurance coverage since your last visit. Please assure that notification is made no later than 24 hours prior to your appointment to avoid having to re-schedule your appointment.

### DISABILITY PAPERWORK/ MISSED APPOINTMENT POLICY/ RADIOLOGY AND LAB FEES

initials Please give all forms regarding disability to the nursing staff. Please do not give these forms to the physician. Please note that there is a \$25.00 completion fee per form. You will need to expect 72 hours for these forms to be completed. Fill out the portion of the disability form that is for the patient and leave physician areas blank.  
We must be notified at least 24 hours in advance of an appointment cancellation/need to reschedule. A \$50 fee may be charged for a no-show or late cancellation of appointments. Payment of this fee is the responsibility of the patient and is not covered by insurance.  
You may incur additional charges from providers outside of your network for procedures done outside of our facility that may be part of your surgical procedure or radiological exam. This can include pathology, radiology and/or lab fees.

### ACKNOWLEDGEMENT

- I acknowledge that I received access to the “Notice of Privacy Practices” information for Texas Orthopedic Specialists, PLLC. I have read and understand the “HIPAA & Release of Medical Information Policy”.
- I hereby authorize Texas Orthopedic Specialists, PLLC, to release any information requested by the insurance company or companies or respective representatives and act as my agent to secure payment from any and all services rendered.
- I understand that I am financially responsible to the physician for any and all charges incurred by myself and/or dependents.
- I have read and understand the “Physician’s Consent” and the “Disclosure of Financial Interest”.
- I further acknowledge and understand that I accept the terms outlined in each of the policies.
- I understand that no warranty or guarantee has been made to me relative to result of care or medical outcome.
- This authorization remains valid and effective from the date of signing until revoked in writing.

X  
\_\_\_\_\_  
Patient or Guardian Signature

\_\_\_\_\_  
Date

X  
\_\_\_\_\_  
Patient or Guardian Printed Name

\_\_\_\_\_  
Patient ID - Office Use Only

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## AUTHORIZATION FOR RELEASE OF PROTECTED HEALTH INFORMATION

Please read this entire form before signing and complete all the sections that apply to your decisions relating to the disclosure of protected health information. Texas Orthopedic Specialists must obtain a signed authorization from the patient or the patient's legally authorized representative to electronically disclose the patient's protected health information. Individuals cannot be denied treatment based on a failure to sign this authorization form, and a refusal to sign this form will not affect the payment, enrollment, or eligibility for benefits.

Patient Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

### I HEREBY AUTHORIZE TEXAS ORTHOPEDIC SPECIALISTS TO DISCLOSE THE PATIENT'S PROTECTED HEALTH INFORMATION TO THE FOLLOWING PERSON/ORGANIZATION:

1. Person / Organization Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax Number: \_\_\_\_\_

2. Person / Organization Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax Number: \_\_\_\_\_

#### REASON FOR DISCLOSURE (Choose One):

- Treatment / Continuing Medical Care  Personal Use  Billing or Claims  
 Insurance  Legal Purposes  Disability Determination  School  Employment  Other: \_\_\_\_\_

**WHAT INFORMATION CAN BE DISCLOSED:** Complete the following by indicating those items that you want disclosed. The signature of a minor patient is required for the release of some of these items. If all health information is to be released, then simply check the appropriate spot:

- All Health Information  Pathology Reports  
 Operation Reports  Billing Information  
 Lab Results  Radiology Reports/Images  
 Diagnostic Test Results  Other: \_\_\_\_\_

**RIGHT TO REVOKE:** I understand that I can withdraw permission at any time by giving written notice stating my intent to revoke this authorization. I understand that prior actions taken by Texas Orthopedic Specialists and other entities that had permission to access my protected health information in reliance on this authorization will not be affected by such revocation.

**SIGNATURE AUTHORIZATION:** I have read this form and agree to the uses and disclosures of the information as described. I understand that refusing to sign this form does not stop disclosure of health information that has occurred prior to revocation or that is otherwise permitted by law without my specific authorization or permission, including disclosures by covered entities. I understand that information disclosed pursuant to this authorization may be subject to re-disclosure by the recipient and may no longer be protected by federal or state privacy laws. In addition, I hereby authorize Texas Orthopedic Specialists to leave detailed messages for me regarding appointments, prescriptions, or any other information pertinent to my medical care, on any phone number that I have provided.

**This authorization remains valid and effective from the date of signing until revoked in writing.**

**X** \_\_\_\_\_ Date \_\_\_\_\_  
Signature of Patient or Legally Authorized Representative

Printed Name of Legally Authorized Representative of Patient (if applicable): \_\_\_\_\_

If representative, specify relationship to patient:

- Parent of Minor  
 Guardian  
 Other: \_\_\_\_\_



## MEDICATION POLICY AND DISCLOSURE OF FINANCIAL INTEREST

### Medication Refill Policy:

1. For refills on medication please call between: Monday - Thursday, 8:30 - 4:00pm
2. Please call several days before your supply of medication runs out. This allows adequate time to have your prescription refilled, as it's important to understand this **CANNOT** be considered an emergency for our staff.
3. We request that you use the same pharmacy for all your prescriptions and use only one physician to obtain pain medications.

*Please allow 24 hours to process a prescription refill request and understand medications are refilled on a patient by patient basis and never refilled over the weekends or after normal business hours.*

Thank you in advance for acknowledging and following our simple medication policy.

**X**

Signature

Date

### Disclosure of Financial Interest:

A Texas Orthopedic Specialists, PLLC physician you are seeing may have a financial interest in the facilities listed below. The facilities and our physicians are committed to providing clinical excellence in a safe and attractive environment for you and your family members. Their financial interest in these facilities enables them to have a voice in administration and their policies. This involvement helps to ensure the highest quality of care for you. Should you have any concerns regarding this notice, please ask your physician or a member of the staff. My signature below acknowledges that I understand that my plan of care may include admission to any of the below facilities, in which Michael L. Nguyen, M.D., of Texas Orthopedic Specialists, PLLC, has a financial interest.

**X**

Signature

Date

Texas Health Harris Methodist Southlake Hospital 1545 E Southlake Blvd. Southlake, TX 76092 Ph. (817) 748-8700	Bear Creek Surgery Center 100 Bourland Rd., Suite 110 Keller, TX 76248 Ph. (817) 518-9130
Baylor Scott & White Medical Center - Trophy Club 2850 TX-114 Trophy Club, TX 76262 Ph. (817) 837-4600	

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Office Use Only: Patient ID#: \_\_\_\_\_ Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

## Michael L. Nguyen, M.D. – PATIENT QUESTIONNAIRE

Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_ Name: \_\_\_\_\_ DOB: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

School/AT: \_\_\_\_\_ Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

Referring Doctor: \_\_\_\_\_

Chief Complaint: \_\_\_\_\_

Work Related:  Y  N Date Of Injury/Onset Of Pain: \_\_\_\_\_ Height: \_\_\_\_\_ Weight: \_\_\_\_\_

Describe the manner in which you were injured (please include where you were when injury occurred and be as detailed as possible on how the injury occurred):  
\_\_\_\_\_

How often do you have the pain/discomfort:  Constant  Daily  Weekly

Severity:  Mild  Moderate  Intense

Please rate your pain from 1-10: While at rest: \_\_\_\_\_ With activity: \_\_\_\_\_

Since first experiencing symptoms, are you:  Improving  Unchanged  Worsening

List current treatments you have tried for this complaint (medications, injections, physical therapy, surgery) and indicate whether they have helped or not.  
\_\_\_\_\_

How long have you been experiencing this problem? \_\_\_\_\_

What activity limitations have resulted from this problem? \_\_\_\_\_

### Type of Pain (check all that apply):

- Aching  Burning  Constant  Diffuse  Dull  Infrequent  Pounding  
 Shooting  Sharp  Stabbing  Tearing  Throbbing  Swelling

### What makes the pain worse? (check all that apply):

- Climbing Stairs  Prolonged Sitting  Lying Down  Standing  Routine Activities  
 Weather Changes  Recreational Activities  Other (please list): \_\_\_\_\_

### What gives you relief? (check all that apply):

- Avoiding Activities  Use of Brace  Cane  Crutches  Walker  Cold Packs  
 Heat  Exercising  Joint Injections  Physical Therapy  OTC/RX Meds

### PAST ILLNESSES (check all that apply):

- None  DVT/Clots  Diabetes  Gastrointestinal Disease  Heart Disease  
 Cancer (localized - one area)  Hepatitis  HIV  Seizure Disorder  Kidney Disease  
 Cancer (metastatic - spread)  Lung Disease  Stroke  Rheumatoid Arthritis  Infection in Any Joint  
 Cholesterol  Osteoarthritis  Thyroid  High Blood Pressure  
 Obstructive Sleep Apnea  Blood Clots  Other: \_\_\_\_\_

### PAST SURGERIES (list with approximate age, including all minor surgeries):

Surgery: _____	Date: _____	Physician: _____
_____	_____	_____
_____	_____	_____
_____	_____	_____

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## FAMILY HISTORY

### FAMILY HISTORY (list the relationship of family member next to applicable health issue):

Bleeding: \_\_\_\_\_ Heart Disease: \_\_\_\_\_  
Diabetes: \_\_\_\_\_ Strokes: \_\_\_\_\_  
Amputations: \_\_\_\_\_ High Blood Pressure: \_\_\_\_\_  
Cancer: \_\_\_\_\_ Other: \_\_\_\_\_  
Tuberculosis: \_\_\_\_\_

### SOCIAL HISTORY:

Employer: \_\_\_\_\_ Job Description: \_\_\_\_\_  
Recreational Activities/Exercise: \_\_\_\_\_  
 Single  Married  Divorced  Widow No. Living Children: \_\_\_\_\_ No. of pregnancies: \_\_\_\_\_  
Do you smoke?:  Y  N Approx. amount/day: \_\_\_\_\_ Have you ever smoked?:  Y  N  
Do you drink alcoholic beverages?:  Y  N Type: \_\_\_\_\_ Approx. amount: \_\_\_\_\_  Daily  Weekly  Monthly  
Recreational Drugs: \_\_\_\_\_ Hand Dominance:  Left  Right

### Medication List:

Current Medications	Dosage (mg's per day)
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

### Please list any medication ALLERGIES you have:

Allergy	Type of Reaction
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

Are you seeing a pain management physician?  Y  N Do you have a surrogate decision maker?  Y  N  
If so, who is your physician? \_\_\_\_\_ If yes, please name: \_\_\_\_\_

Do you have a pain management contract?  Y  N  
Preferred Pharmacy: \_\_\_\_\_ Pharmacy Phone: \_\_\_\_\_

Do you have allergies to:  Iodine  IV Contrast  Tape  X-ray Dye  Latex  
Do you use a CPAP or Bi PAP Machine:  Y  N

### Notice of Medication and Pharmacy Benefit Management Consent:

Texas Orthopedic Specialists has the permission to obtain formulary information, information about other prescriptions prescribed by other providers and/or third party pharmacy benefit payors for treatment purposes.

Signature \_\_\_\_\_

Date \_\_\_\_\_

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## TRANSLATION GUIDE

	Language	Notice
1	English	Language assistance services are available at the front desk at all of our locations.
2	Spanish Español	Servicios de asistencia lingüística están disponibles en la recepción en todas nuestras localidades.
3	Vietnamese Tiếng Việt	Dịch vụ hỗ trợ ngôn ngữ có sẵn tại quầy lễ tân ở tất cả các địa điểm của chúng tôi.
4	Chinese 中文 Zhōngwén	语言协助服务，可于我们所有位置的前台。 Yǔyán xiézhù fúwù, kě yú wǒmen suǒyǒu wèizhì de qiántái.
5	Korean 한국어 Hangug-eo	언어 지원 서비스는 우리의 모든 위치에서 프론트 데스크에서 사용할 수 있습니다. Eon-eo jiwon seobiseuneun uliui modeun wichieseo peulonteu deseukeuseo sayonghal su issseubnida.
6	Arabic العربية Alearabia	تشتمل الخدمات على خدمات المساعدة اللغوية في مكتب الاستقبال في جميع مواقعنا. Tashtamil alkhadamat ealaa khadamat almusaeadat allughawiat fi maktab alaistiqbal fi jmye mawaqieina.
7	Urdu اردو	زبان کی مدد کی خدمات ہمارے مقامات میں سے سب پر سامنے میز پر دستیاب ہیں۔
8	Tagalog (Filipino)	Serbisyong tulong sa wika ay magagamit sa front desk sa lahat ng aming mga lokasyon.
9	French Français	Services d'assistance linguistique sont disponibles à la réception à tous nos sites.
10	Hindi हिंदी Hindee	भाषा सहायता सेवाओं हमारे स्थानों के सभी पर सामने मेज़ पर उपलब्ध हैं। Bhaasha sahaayata sevaon hamaare sthaanon ke sabhee par saamane mez par upalabdh hain.
11	Persian (Farsi) فارسی	خدمات کمک زبان در میز جلو در همه مکان های ما در دسترس هستند.
12	German Deutsche	Sprachassistentendienste sind an der Rezeption an allen Standorten zur Verfügung.
13	Gujarati ગુજરાતી Gujarātī	ભાષા સહાય સેવાઓ અમારા સ્થાનોનો બધા ખાતે ફ્રન્ટ ડેસ્ક પર ઉપલબ્ધ છે. Bhāṣā saḥāya sēvā'ō amārā sthānōnō badhā khātē phranṭa ḍēska para upalabdha chē.
14	Russian Русский Russkiy	Мереводческие услуги предоставляются на стойке регистрации на всех наших местах. Perevodcheskiye uslugi predostavlyayutsya na stoyke registratsii na vsekh nashikh mestakh.
15	Japanese 日本語 Nihongo	言語支援サービスは、当社のすべての場所で、フロントデスクでご利用いただけます。 Gengo shien sābisu wa, tōsha no subete no basho de, furonto desuku de go riyō itadakemasu.
16	Laotian ລາວ	ການບໍລິການການຊ່ວຍເຫຼືອພາສາຕາມ 'ນາມ' ຢູ່ 'ໃນຫນ້າທີ່' ຕໍ່ ອາໄສ ' ບໍລິ ການ ບໍລິການ ' ຂອງສະຖານທີ່ ' ຂອງພວກເຮົາ.
17	Lav	Kanbolikan kansuanyheu phasa aemnmi yunai na thitonhab yunai thangmod khong sathanthi khongphuakhao.

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## DISCRIMINATION IS AGAINST THE LAW

Texas Orthopedic Specialists, P.L.L.C., (TOS) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, national origin, age, disability, or sex. TOS does not exclude people or treat them differently because of race, national origin, age, disability, or sex.

TOS provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters.

TOS provides free language services to people whose primary language is not English, such as information written in other languages.

Language services are available at the front desk at all of our locations.

If you believe that TOS has failed to provide these services or discriminated in another way on the basis of race, national origin, age, disability, or sex, you can file a grievance with:

- Attention: TOS's Compliance Officer
- Mailing Address: 2425 Hwy 121, Bedford, TX
- Fax: (817) 510-0059
- Email: [pam@txortho.net](mailto:pam@txortho.net)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, TOS's Compliance Officer is available to help you.

You can also file a civil rights complaint with the U. S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at:

<https://ocrportal.hhs.gov/portal/lobby.jsf>, or by mail or phone at:

### U. S. Department of Health and Human Services

200 Independence Avenue SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
Phone 1-800-368-1019. (TDD) 1-800-537-7697.

Complaint forms are available at <https://www.hhs.gov/ocr/office/file/index.html>.